

Environmental Tours



Working with one of the largest hospitals in the United States, Soleran knows the widespread impacts that inefficiency can have. For this hospital, Soleran's eMediTrack platform of solutions brings improved process efficiencies that also improve documentation, accountability and performance improvement.

This 1,000+ bed hospital has built a reputation as a leader in innovation, as well as an early adopter of innovative solutions. As the importance of accreditation documentation for the physical environment grew, the hospital started the process for acquiring an electronic solution.

To maximize efficiency, improve and automate accreditation documentation, build a greater sense of accountability and save costs, members of the facilities management team decided to evaluate accreditation management solutions.

Upon completion of a thorough evaluation process with multiple vendors, the hospital chose eMediTrack from Soleran. Hospital officials selected eMediTrack because it can easily automate and proactively manage accreditation requirements, and remained flexible and configurable enough to meet the unique needs of the organization.

Healthcare Case Study

- **Location:** Florida
- **Beds:** 1,000+
- **Ownership:** Voluntary Nonprofit
- **Solutions:** EC Tours

Facilities Management

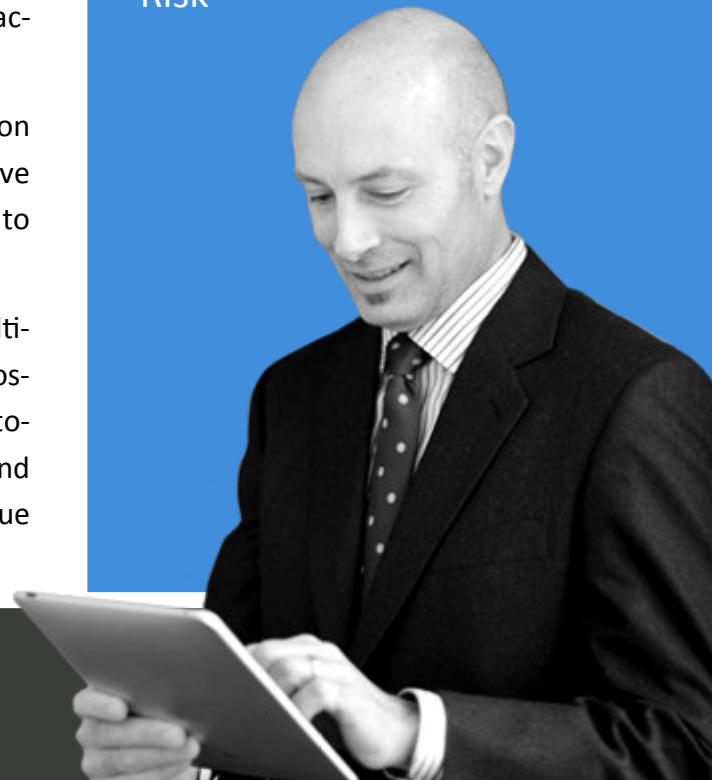
Engineering

Support Services

Safety

Quality

Risk



From Paper to Mobile - Significant Cost Savings

Motivating the search for new processes and solutions were the hours of labor spent on documentation of rounds and inspections, identified deficiencies, and closing the loop.

In the time since the implementation of eMediTrack, countless labor hours have been saved thanks to an electronic solution that automatically manages accreditation processes, generates reports and dashboards, and results in significant cost savings and more efficient performance improvement. "It is safe to say that eMediTrack is giving us a four to five times return each year," says the Safety Officer for the hospital.

Closing the Loop - Next Level Readiness

Having electronic documentation for accreditation is just scratching the surface. The countless labor hours spent entering work orders, compiling reports and following up is in the rear view mirror. Now, physical environment accreditation is managed in real time with eMediTrack solution sets that automate and update processes for continuous readiness.

"eMediTrack saves us hours and hours that were spent on creating documents and reports, following up with area managers, and makes our committee meetings much more productive." eMediTrack automatically notifies all responsible parties who have new, approaching or past due action items. Using mobile devices, users can easily and efficiently document their work in a connected and integrated fashion.

The ability to quickly search for required documents and reports, along with the tools to be notified when a process or a document is missing makes continuous compliance a reality

Building Personal Accountability

Once eMediTrack was implemented, the hospital quickly realized that better documentation and reduced labor costs were just the beginning.

Since eMediTrack comes with unlimited users, every responsible individual has access to the tools for improving performance, even if they only play a limited role on a multi-disciplinary team.

By customizing automated notifications that can be sent to any group or individual, the hospital is able to remind individuals about approaching deadlines and utilize escalation when due dates are being consistently missed.

"eMediTrack makes it easy to have the proper documentation, and getting on people for not closing the loop is a thing of the past.", says the Safety Officer.

The Challenges

Improve Readiness

Streamline Efficiency

Improve Accountability

Staff Education

Continuously Improve Outcomes

The Solution

Using eMediTrack to automate the documentation process.

Utilizing mobile devices and custom notifications to simplify workflow.

Automatically scheduled due dates for all responsible parties.

eMediTrack ensures that all info is used to enhance staff knowledge.

Using real-time dashboards and reports to trend PI data.



Performance Improvement Gains

Pay for performance and reimbursement uncertainty requires hospitals to do more with less. Improving performance indicators is a top priority. For this hospital, eMediTrack is an essential tool for crafting performance improvement goals that simultaneously reduce inefficiency and resource waste.

“eMediTrack gives us highly customizable dashboards and reports, all with real-time data. Having trending data and information on metrics and performance indicators gives us the missing pieces we needed to efficiently and effectively improve performance”.

Employees are winning too, as their jobs become easier. Users are often surprised at how easy and intuitive eMediTrack is to work with.

“The training process was much easier than we thought. Users are able to pick up a tablet and be up and running almost right away. It’s hard to imagine going back to paper.”

Ease of use and flexibility means eMediTrack can be deployed in multiple departments, address multiple processes and be quickly customized to unique processes in a matter of a few weeks.

The hospital already plans to expand the eMediTrack platform of solutions into additional processes. Employees are eagerly anticipating eMediTrack in their offices, knowing the impact it will have on readiness, accountability, safety and performance improvement.

“eMediTrack is essential in improving documentation, readiness, and building personal accountability....”

- Safety Officer



Did You Know?

Clients using eMediTrack say they enjoy the simple and intuitive interface that allows them to quickly see the status of their environment in real-time. Dashboards and reports are easily configured to meet each users specific requirements.

21%
Physical Env

