

# AI in HR: Talent Acquisition and Learning and Development

A CAHRS Presentation by Hannah Lee, Soyeon Lee, and Michaela Tarpey



#### Definition of Al

Artificial Intelligence is technology based on algorithm that has the capability to continue to learn and improve.





# Our Research Journey



Hype around Al



Proof of concept



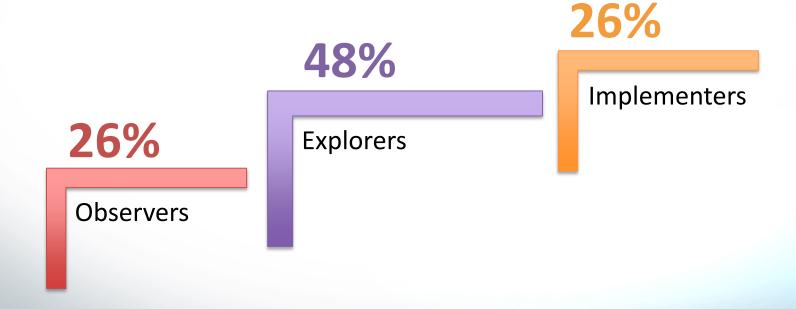
Research AI in CAHRS companies



Spectrum of Al implementation

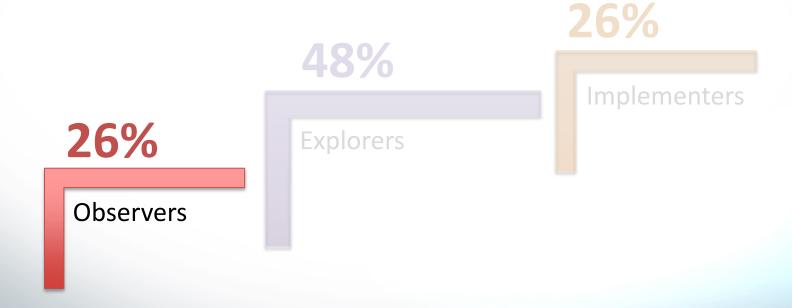


## Spectrum of AI in CAHRS





#### Observers





#### Observers





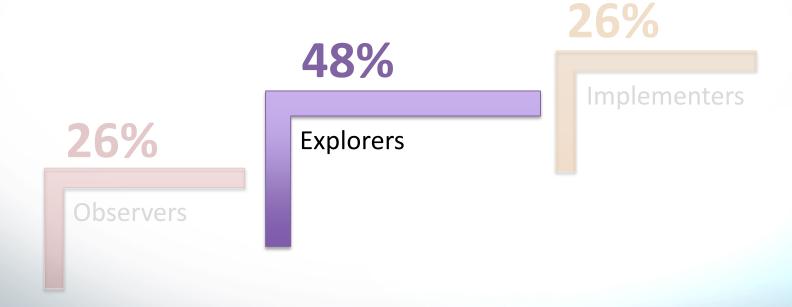
# Observing is important but...you need to explore:



- Staying as an Observer is not viable
- Technology is constantly growing and improving quickly
- It's imperative to keep a pulse on Al



# **Explorers**



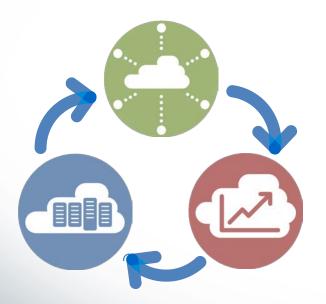


# 3 Key Activities





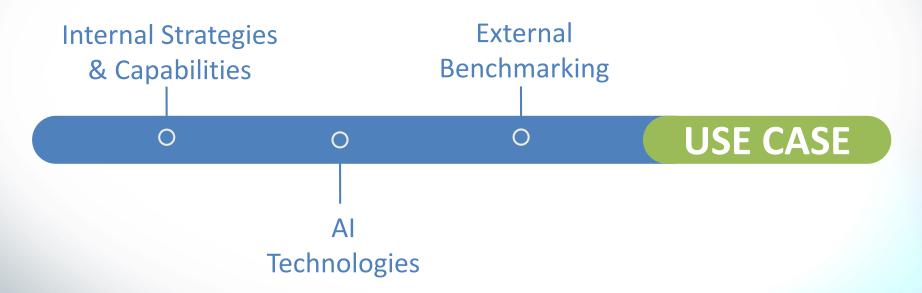
## Data Management



- 1. Centralized Data Systems
- 2. Increase Data Collection
- 3. Tidy Data



#### Research





#### **Vendor Considerations**

**Q** TRUSTED SEEKER to help you answer:

₩ill they survive?

Can they deliver?

Are they a good **fit**?





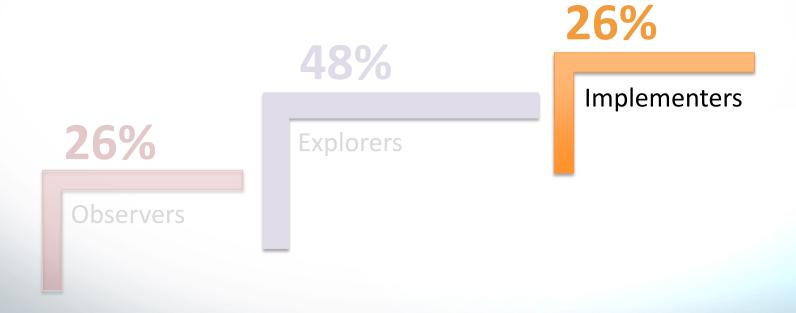
#### **Pilots**

Vendor & Technology Fit System Integration

Implementation Potential User Experience



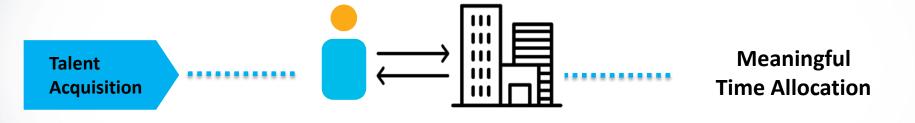
# **Implementers**







## What's Been Implemented







### Implementation to Adoption

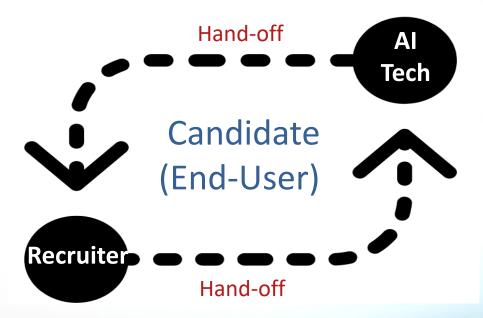


- Attractive and Compelling
- Resolve Pain Points
- Understand the True Employee Narrative



#### **Seamless Transitions**

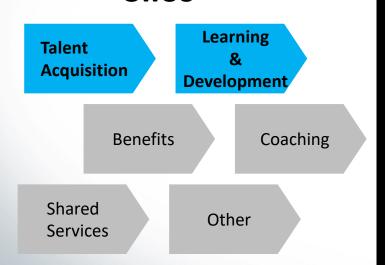
Talent Acquisition





## **Ultimate Goal of Technology**

### Silos



Seamless Experience Example:
One Enterprise
Chatbot



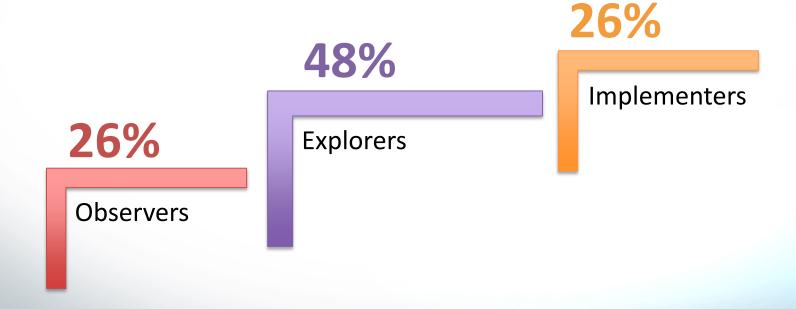
# HR Lessons in Adoption



Consumer Driven Process and Experience



## Spectrum of AI in CAHRS





# Challenges



Consistency



Data Privacy and Collection



**Global Considerations** 



Breadth and Depth



**ROI/ Funding** 





## **Takeaways**









Al is Here

**Pioneers or Captives** 

Human in Human Resources