## BUILDING HR CAPABILITIES TO THRIVE IN THE NEW WORLD OF WORK

Bradford S. Bell William J. Conaty Professor of Strategic Human Resources and Academic Director, CAHRS

Beth Flynn-Ferry Executive Director, CAHRS





### CHANGES IN BUILDING HR CAPABILITIES

- Targeted HR Skill & Capability Building
- Approach to Support HR Learning & Development
- Challenge Area: HR Career Development





# **HRBP LEADER -- 2018**

#### Key Roles & Responsibilities

Organizational	Talent
Effectiveness	Strategy
Leadership Development	Coaching & Advising

#### **Traits & Personal Attributes**

- Strategic & "Big Picture" Thinker
- Interpersonal Savvy; Ability to Influence & impact
- Emotional Intelligence
- Candid, Courageous & Tough-Minded
- Ethics & Integrity/Trusted Advisor
- Business Outcome Focused
- Integrator & Applicator of Information & Knowledge
- Continuous Learner
- Applies Judgment Based on Both Experience & Data

- Translates Deep Industry & HR Knowledge into Business Drivers
- Change Leadership
- Strategic Talent Mindset
- Leadership Development of Individuals and Teams
- Organizational Agility
- Complex Problem Solving
- Systems Thinking
- Basic Project Management Skills & Practices
- Consultation Agility
- Facilitation and Coaching Skills
- Technological & Social Media Savvy
- Global & Cultural Fluency



# **HRBP LEADER - 2022**

#### Key Roles & Responsibilities

Organizational	Talent
Effectiveness	Strategy
Leadership Development	Coaching & Advising

#### **Traits & Personal Attributes**

- Strategic & "Big Picture" Thinker
- Interpersonal Savvy; Ability to Influence & impact
- Emotional Intelligence
- Candid, Courageous & Tough-Minded
- Ethics & Integrity/Trusted Advisor
- Business Outcome Focused
- Integrator & Applicator of Information & Knowledge
- Continuous Learner
- Applies Judgment Based on Both Experience & Data

- Translates Deep Industry & HR Knowledge into Business Drivers
- Change Leadership
- Strategic Talent Mindset
- Leadership Development of Individuals and Teams
- Organizational Agility
- Complex Problem Solving
- Systems Thinking
- Basic Project Management Skills & Practices
- Consultation Agility
- Facilitation and Coaching Skills
- Technological & Social Media Savvy
- Global & Cultural Fluency



# **COE LEADER - 2018**

#### Key Roles & Responsibilities

Thought	Expert
Leadership	Analysis
&	&
Innovation	Consultation
Global	Global
Program	Process
Design	Ownership
&	&
Delivery	Compliance

#### **Traits & Personal Attributes**

- Interpersonal Savvy/Strong Networker
- Lifelong learning
- Ethics & Integrity/Trusted Advisor
- Managing Amiguity
- Strategic & "Big Picture" Thinker
- Customer & Service Focus
- Global Expertise
- Cross-cultural Understanding and Sensitivity
- Openness and Willingness to
  Innovate
- Ability to Collaborate and Network Across Silos

- Deep Subject Matter Expertise
- Business-First Mindset
- Change Leadership
- Excellent Communicator (Internally & Externally)
- Solution Design & Management/Design Thinking
- Systems Thinking
- Continuous Self Development & Updating
- Complex Problem Solving
- Organizational Agility
- Expert Project Management Skills & Practices
- Consultation Skills
- People Management (Leading and Developing Teams & Others)
- Data/Digital Acumen



# **COE LEADER - 2022**

#### Key Roles & Responsibilities

Thought	Expert
Leadership	Analysis
&	&
Innovation	Consultation
Global	Global
Program	Process
Design	Ownership
&	&
Delivery	Compliance

#### **Traits & Personal Attributes**

- Interpersonal Savvy/Strong
  Networker
- Lifelong learning
- Ethics & Integrity/Trusted Advisor
- Managing Amiguity
- Strategic & "Big Picture" Thinker
- Customer & Service Focus
- Global Expertise
- Cross-cultural Understanding and Sensitivity
- Openness and Willingness to
  Innovate
- Ability to Collaborate and Network Across Silos

- Deep Subject Matter Expertise
- Business-First Mindset
- Change Leadership
- Excellent Communicator (Internally & Externally)
- Solution Design & Management/Design Thinking
- Systems Thinking
- Continuous Self Development & Updating
- Complex Problem Solving
- Organizational Agility
- Expert Project Management Skills & Practices
- Consultation Skills
- People Management (Leading and Developing Teams & Others)
- Data/Digital Acumen



# **2022 HR FOCUS AREAS**

#### **Specialty Areas of Emphasis**

- Compensation
- Talent Management
- Labor Relations
- Well-being

- Business
  Acumen/Leadership
- Strategic Thinking
- Consultation/Business
  Partnering
- Digital & Data Analytics



### WHAT HR SKILLS AND CAPABILITIES IS YOUR COMPANY FOCUSING ON?

making workforceplanning decision talent thinking thought s ana design change wellness ыр С **SINESS**skills use acumen diagnostic leadership critical fluency empathy diversity

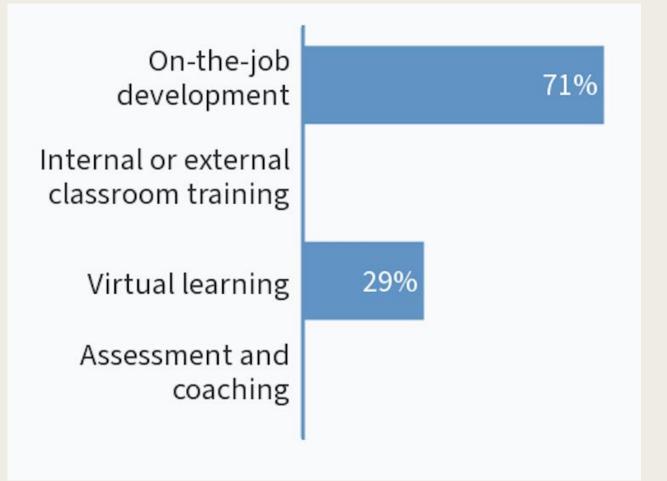
# GHR ILR CAHRS

## **APPROACHES TO SUPPORTING HR LEARNING & DEVELOPMENT**





### WHICH OF THE FOLLOWING APPROACHES DOES YOUR ORGANIZATION RELY ON THE MOST FOR HR LEARNING AND DEVELOPMENT?



### A CHALLENGE: HR CAREER DEVELOPMENT

Breadth of exposure

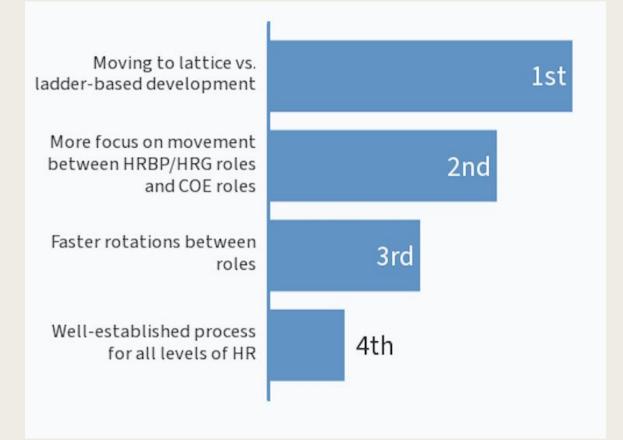
Lattices vs. Ladders

Well-developed for senior levels

Increased agility through rapid mobility



### HOW IS HR CAREER PATHING CHANGING AT YOUR ORGANIZATION? RANK THE RESPONSES BELOW IN TERMS OF HOW THEY REFLECT THE APPROACH OF YOUR ORGANIZATION.







# **QUESTIONS?**



### **2022 CAHRS EVENT CALENDAR**

December 15, 2022: 1:00-3:30pm (ET)

CAHRS Virtual Fall Partner Meeting: Leading HR in a Changing World

Register at cahrs.ilr.cornell.edu





# THANK YOU

See our website: cahrs.ilr.cornell.edu